

Care Packages – Social Care & Carer's Support

Patient Participation Group - 5 March 2015

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What is a Care Package?

- Following an assessment of need, a decision is taken as to whether or not a person is eligible for care and support.
- A Support Plan will be produced with the person identifying what outcomes they want to be met against their assessed needs.
 - The plan will set out what, how and who will provide the care and support, this also takes into account informal support and other resources available to the individual
 - Care may be provided in the person's home; and Extra Care setting, Residential or Nursing Home

How is Care and Support delivered

May be met through:

- Information and Advice
- Provision of equipment
- Specialised service such as Sensory Assessment
- Via A Direct Payment
- Via a directly commissioned service

Eligibility determination: adult with care & support needs



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Eligibility determination: carer with support needs



Eligibility Outcomes

Adult

- Manage & maintain nutrition
- Maintain personal hygiene
- Manage toilet needs
- Being appropriately clothed
- Be able to make use of adult's home safely
- Maintain a habitable home environment
- Develop/maintain family and other personal relationships
- Access/engage in work, training, education or volunteering
- Make use of community services
- Carry out caring responsibilities for a child

Carer

- Carry out caring responsibilities for a child
- Provide care to other people in carer role
- Maintain a habitable home environment in carer's home
- Manage and maintain nutrition
- Develop/maintain family and other personal relationships
- Engage in work, training, education or volunteering
- Make use of community services
- Engage in recreational activities

15 minute packages of care

- For new packages of care PCC do not use 15 minute visits to offer personal care to people unless the care provider and the individual have agreed it is appropriate to offer this support within this time.
- As arrangements are reviewed people in receipt of care and support where personal care is provided, will have adjustments made depending on needs and outcomes
- 15 minute Packages of Care for non personal care tasks will continue if it is assessed that the task can appropriately be undertaken in that time.

Carer's Support

- The changes for Carers in the care Act are said to give carers the same recognition, respect and parity as those they support. In summary these changes include -
 - A responsibility to the local authority to assess carers needs, if the carer and the cared for agree a joint assessment can be undertaken.
 - The authority must decide once assessment is completed if the carer meets eligibility and is entitled to support.

Carer's Support Continued

- The local authority and carer will agree a support plan which sets out how the carers needs are be met.
- Charging for services can apply but a financial assessment must be undertaken if a local authority decides to charge carers for services. ADASS have commissioned a piece of work to benchmark authorities to understand approaches.
- If financial support is assessed a personal budget must be provided and a direct payment issued giving carers control over how support is provided.

Carer's Support Continued

- The Children and Family Act gives young carers (and parent carers) similar rights to assessments as adult carers have under the carer act.
- Regulations under the Care Act 2014 set out how assessments must be carried out to ensure the needs of the whole family are considered.

Contact Details

- Adult Social Care Helpdesk - 023 9268 0810
- Learning Disabilities – 023 9268 4600
- Carers Centre – 023 9285 1864

Or Email: carerscentre@portsmouthcc.gov.uk

Useful Resources

- <https://www.portsmouth.gov.uk/ext/health-and-care/socialcare/care-act.aspx>
- <https://www.gov.uk/government/publications/care-and-support-whats-changing/care-and-support-whats-changing>
- <http://www.skillsforcare.org.uk/Standards/Care-Act/Care-Act.aspx>
- <http://www.scie.org.uk/care-act-2014/>